



DEPARTMENT OF MANAGEMENT PROGRAMS

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CERTIFICATE

3rd International Conference

On

"Redefining Business Practices to Create Empathetic Social Change"

On 11th September 2016

We have great pleasure in certifying that Dr./Prof./Mr./Ms./ Dilip Jha of G.G.V. Central University, Bilaspur (C.G.) Presented/Participated/Contributed a paper titled A Study on the level of consumer satisfaction at Nationalised Banks of India. We highly appreciate his/her valuable contribution to the success of the conference.

Dr. Ira Bapna
Director & Workshop Chairperson
Management Programmes

Satvinder Singh
Chief Executive Officer

Dr. Mandip Gill
Conference Secretary

"Save Paper, Save Trees"